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February 6, 2003

RECEIVED

Chairman Sara Kyle Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243-0505

FEB 10 2003

SARA KYLE, COMMISSIONER TN PUBLIC SERVICE COMM.

RE:

Adelphia Business Solutions Operations, Inc. Notification of

Discontinuance of Service in the Tri-Cities, TN Area

Docket No. 02-00990

Dear Chairman Kyle:

On September 13, 2002 the Tennessee Regulatory Authority approved Adelphia Business Solutions Operations, Inc.'s withdrawal of basic local service in the Tri-Cities, Tennessee area and United Telephone-Southeast, Inc.'s petition to be a conditional carrier. Consistent with Authority approval in this case, attached is a proprietary list of transitioned customers who were sent a letter requesting payment of an unpaid balance with UTSE. A sample of the letter sent to these customers is also attached.

If you have questions regarding this information, please contact Kaye Odum at 919-554-5722 or me.

Sincerely,

James B. Wright

Attachments

C:

Kaye Odum Laura Sykora

May 15, 2001

Internet address www.sprint.com

Customer number [&BILL-TEL-NUM]

Dear Customer:

A review of our records indicates that you have an outstanding balance for your former telephone number [&TEXT-3]. The amount of the bill is [&AMOUNT-DUE].

We need payment in full within fifteen (15) days of the date of this letter to avoid interruption of your current telephone service.

Please enclose a note stating that the payment is for an outstanding bill under the above telephone number.

For your convenience, we also accept Visa, MasterCard, American Express, or Discover.

If you have any questions concerning this matter, please contact Sprint at [&AR-TEL-NUM].

Sincerely,

Sprint

IMPORTANTE: SI USTED NO COMPRENDE ESTA CARTA EN INGLES, ES SU RESPONSABILIDAD DE QUE SEA TRADUCIDA IMMEDIATAMENTE EN SU IDIOMA.

CC: [&SERVICE-REP-ID]

| RETURN | THIS | COUPON | WITH | YOUR | PAYMENT |
|--------|------|--------|------|------|----------------|
| | | | | | |

Tel. No: [&BILL-TEL-NUM]

Make Check Payable to: Sprint

Total Amount Due: [&AMOUNT-DUE]

Payment Amount: _____

@
PIC TEST ACCOUNT \$\$
1234567890 NO MAN'S LAND
APT 1234567890
JUNCTION CITY KS 66441

Sprint PO Box 219114 Kansas City MO 64121- 91 14

> AR0700 May 15, 2001